Enterprise e-Support, Inc.

Mission Driven, Technology Enabled Solutions

CAPABILITY STATEMENT

Customers

Company Profile

In this dynamic world of business, timely delivery of actionable information is key to business success. The government must continue to transform, yet operate without disruption and at low cost. Enterprise e-Support, Inc. (EeS) offer technology solutions for such business challenges. EeS is a Northern VA based, SBA EDWOSB, Information Technology consulting firm that offers quality solutions and services in Digital Thought Leadership, Enterprise Data Management, Enterprise Architecture, Capital Planning Investment Control, and Legacy Modernization in private and public sector space.

Defense Agencies

Core Competencies

Capability		Outcome
Federal Government Practice		Mission Knowledge and Challenges
Enterprise Architecture		Institutional Agility for Change
Data Management and Analytics		Unlock, Share Smart/Actionable Data
IBM Mainframe Support		Diminishing Support Gap Filled
Capital Planning Investment Control		Cost Savings and Avoidance
Program Management Services		Quality, On-time, Under Budget
Systems Engineering & Integration		Legacy Modernization

Homeland Security

Civilian Agencies

Healthcare

Differentiators

- Women-Owned IT Business
- Info360ds product to unlock Data
- GSA IT Schedule 70
- Mainframe and Cloud Support
- AFCEA Member

NAICS Codes

518210 Data Processing, Hosting/Related Services
541511 Computer Programming Services
541512 Computer Systems Design Services
541513 Computer Facilities Management Services
541519 Other Computer Related Services (Primary)
611420 Computer Training

Products and Services

Data Management and Analytics: Create a smart organization by subscribing to data management best practices and proprietary solution info360ds to govern and enable self-service for swift data discovery at all levels of your organization.

IBM Mainframe Support: Many government legacy systems on the IBM mainframe need modernization for agility, cost effectiveness and operations. Our proprietary mainframe tools and demonstrated experience help customer sustain and grow on mainframes in the age of diminishing mainframe workforce.

Enterprise Architecture (EA) and Governance: Improve organizational agility to embrace enterprise change using industry and government standards and proprietary EA process and tools.

Capital Planning Investment Control: To control and evaluate customer business cases, we employ Industry best practices and OMB CPIC guidelines to review and rationalize investments.

IT Systems Engineering and Integration: Ability to architect and execute full systems development lifecycle using agile methodology, user acceptance, production deployment, and O&M employing strong SDLC controls.

Project Management Office (PMO): We support project management services and offer solutions to mature current PMO processes for project execution, efficiency, and effectiveness.

Expertise

Data Management and Analytics
- Enterprise Information Management
- Data Architecture/Governance Process (*EIM* is our proprietary tool to unlock & share data by establishing context & lineage into data assets)
- National Information Exchange Model (NIEM)
- Data Integration/DW/BI/MPP/DBA & Modeling Support
- BI Tools: Open Source Tools (Superset, Redash); Tableau, Business Objects, Hyperion and Dev support
- Test Data Provisioning (Informatica TDM, Delphix)
- Big Data/Data Science/AI/ML
- Information Security/Assurance/FISMA

IBM Mainframe Support
- Technical Architecture & Support (Sync, A-sync, Batch)
- Databases: DB2, UDB, DataCom/DB; VSAM, IDAA
- Transaction Processing Environment: CICS TS, ROSCOE
- Languages: COBOL, JCL, REXX, CLIST, Ideal, RPF, APL
- Software: z/OS, MVS, ISPF, SDSF, SYNCSORT, JES2, IDCAMS, SMS; Informatica PWX; INFOSHPERE, USS, SFTP, PKZIPMVS, MQ Series; Endeavor
- Hardware: IBM z Systems
- Legacy Modernization and Migrations on or off IBM Mainframes

Enterprise Architecture (EA) and Governance
- Strategic Planning, Mission, Vision, Goals and Objectives
- Frameworks: DoDAF: OV, SV, TV, AV; FEAF: BRM, DRM, SRM, TRM; TOGAF ADM Steps
- EA Assessments/Collaboration/IPTs/Working groups
- Meta modeling, Meta Data management using EA Tools;
- Business Process Reengineering (BPR), BPMN, Lean 6σ
- Evaluate COTS/GOTS/Technical Standards

Capital Planning Investment Control (CPIC)
- IT Portfolio Management
- Investment Process and Data Support (E53/E300)
- CPIC Governance Process (Select, Control, Evaluate)
- Write issue papers and seek resolution
- Best Practices and OMB Compliance
- CPIC Tools: CA Clarity PPM, eCPIC, MS Project; Primavera

IT Systems Engineering and Integration
- Use Cases/Requirements Analysis (Requisite Pro)
- SDLC/Agile Development, Epics, Stories and Tasks (JIRA)
- Design and Development/Testing/IV&V; Open Source; Section 508 Compliance; FIPS 199 Security Classification
- CCB/Change Management/Version management
- Deployment and O&M, DevOps, CI/CD
- FedRAMP Approved Cloud/AWS Migrations & Cyber Security Implementations (leveraging NIST CSF)

Project Management Office (PMO)
- Total Project, Program, Portfolio Management Support (Initiation to Close)
- Project to Enterprise Performance Assessment & Improvement
- Organizational Project Management (OPM3) Maturity Model
- Project Management Standards (PMBOK)
- Tools: MS Office; Primavera, JIRA, SharePoint

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